CALIFORNIA PUBLIC EMPLOYEES' RETIREMENT SYSTEM

BOARD OF ADMINISTRATION BENEFITS AND PROGRAM ADMINISTRATION COMMITTEE MEETING MINUTES

February 15, 2011

A meeting of the Benefits and Program Administration Committee (BPAC) was held on Tuesday, February 15, 2011, in the Lincoln Plaza North Auditorium, 400 Q Street, Sacramento, California.

The meeting was called to order at 8:03 a.m. and the roll was called. The following members were present:

Rob Feckner, Interim Chair George Diehr, Vice Chair Terry McGuire for John Chiang Henry Jones Priya Mathur Louis Moret Tony Oliveira Howard Schwartz for Ronald Yank

Other Board Member(s):

Grant Boyken for Bill Lockyer JJ Jelincic

AGENDA ITEM 3a - 2011 RETIRED MEMBER ELECTION - NOTICE OF ELECTION AND SCHEDULE OF EVENTS

Kim Malm, Chief, Operations Support Services Division, presented the 2011 Retired Member Election – Notice of Election and Schedule of Events as an action item.

On **MOTION** by Mr. Diehr, **SECONDED** by Ms. Mathur and **CARRIED**, the Committee recommended the Board approve the Notice of Election and Schedule of Events for the 2011 Retired Member Election.

AGENDA ITEM 4a – POLICY FOR PROPOSED DECISIONS FROM THE OFFICE OF ADMINISTRATIVE HEARINGS

Tricia McBeath, Assistant Chief Counsel, Legal Office, presented the Policy for Proposed Decisions from the Office of Administrative Hearings as an action item. The Committee made recommendations to staff to amend the Policy and bring back for a second reading.

AGENDA ITEM 5a – EMPLOYER CUSTOMER INQUIRY PERFORMANCE MEASURES

Donna Lum, Assistant Executive Officer, Member and Benefit Services Branch, shared information regarding some of the more complex cases that require additional time and resources to resolve. She described the changes being implemented to improve customer service on these complex cases. Lori McGartland, Chief Employer Services Division, presented the Employer Customer Inquiry Performance Measures as an information item.

AGENDA ITEM 5b - 2010 COST-OF-LIVING REPORT

Alan Milligan, Chief Actuary, presented the 2010 Cost-of-Living Report as an action item.

On **MOTION** by Ms. Mathur, **SECONDED** by Mr. Jones and **CARRIED**, the Committee recommended the Board approve the Report and move for adoption by the Board with instructions to file the Report with the Governor and the Legislature.

AGENDA ITEM 5c - CHIEF ACTUARY REPORT

Mr. Milligan had no items to report.

AGENDA ITEM 6a – MEMBER BRANCH PERFORMANCE MEASURES

Debra Hanson, Interim Chief, Customer Service and Education Division, Darryl Watson, Chief, Member Services Division and Mary Lynn Fisher, Chief, Benefit Services Division, presented the Member Branch Performance Measures as an information item.

AGENDA ITEM 6b - ASSISTANT EXECUTIVE OFFICER REPORT

Ms. Lum presented the AEO Report as an information item.

AGENDA ITEM 6c – DRAFT AGENDA FOR THE MARCH 15, 2011 BENEFITS AND PROGRAM ADMINISTRATION COMMITTEE MEETING

The Committee approved the draft agenda as presented.

The next meeting of the Benefits and Program Administration Committee is scheduled for March 15, 2011, in Sacramento, California.

ANN BOYNTON	Date
Deputy Executive Officer	
Benefits Administration	